



National Technician Development Centre

for Higher Education

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CREATING A SUSTAINABLE FUTURE
FOR TECHNICAL STAFF AND SERVICES



NTDC

What is the National Technician Development Centre?

Launched December 2017 - Co-funded by Office for Students, University of Sheffield, and other partners:

“The National Technician Development Centre for Higher Education provides HE Institutions with access to information, expertise and tools that will enable them to create a sustainable future for their technical staff and services.”

PROUD SUPPORTER OF THE
Technician Commitment



NTDC Activity - A National Resource

Consultancy

Web-based Advice & Guidance:
<https://ntdc.ac.uk>

Strategic Service Development

Research & Development

Change Management

Informs Athena Swan Activity

Nationally recognised TDM toolkit

Supporting HEIs to achieve Technician Commitment Pledges



Professional Registration and CPD

Influencing National Policy

HE Assistant Technician Standard

Bespoke Workshops



NTDC

Current Work

- Currently working with over 30 universities
- Guidance on how to meet Technician Commitment
- Advising on reviews and restructuring of technical community and technical services
- Running presentations and bespoke workshops
- Helping to develop technical networks
- Leading the HE Trailblazer working group for development of HE technician apprenticeship standards
- Technician Skills Audit underway at multiples universities with more scheduled

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Technician Commitment

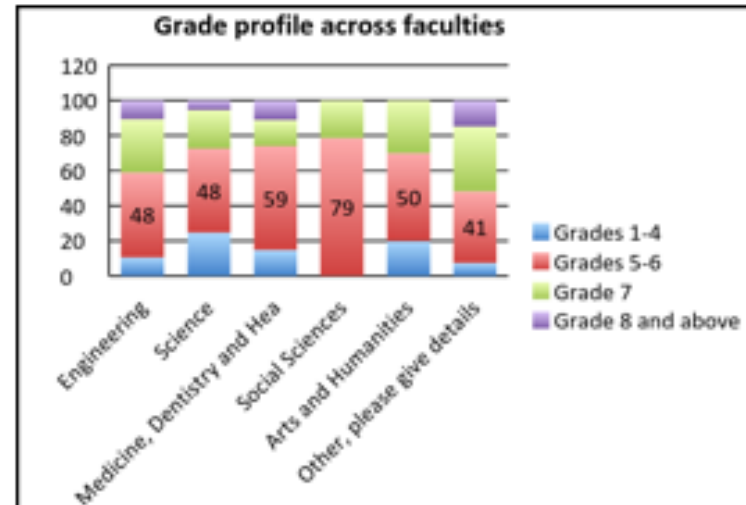
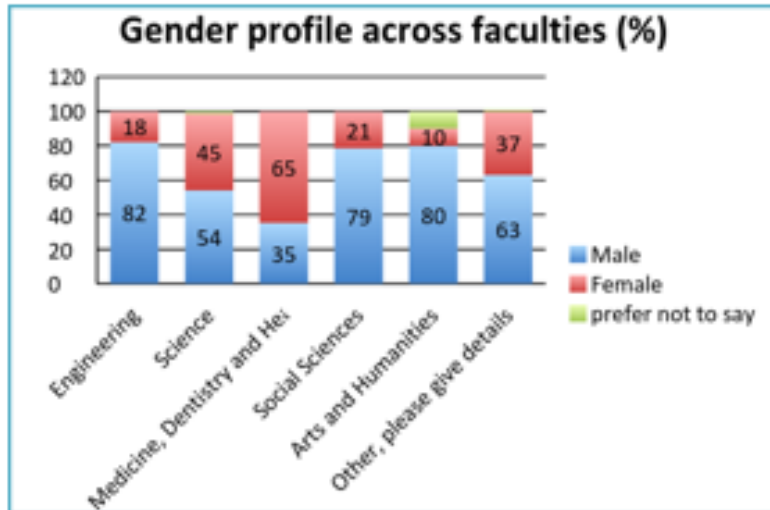
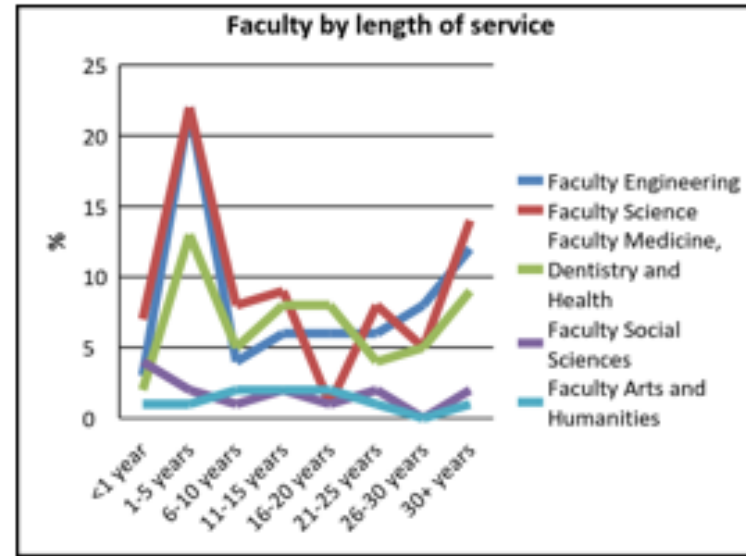
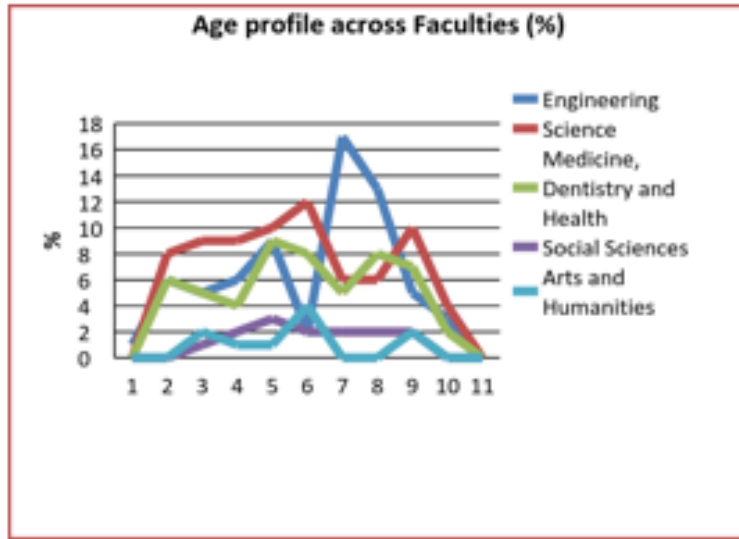


Skills, Roles and Responsibilities Audit

- Helps HEIs capture relevant data needed to support workforce planning and staff development
- A web-based survey designed to capture every element of a technicians role and experience
- Over 2500 individual technical skills



Reporting



Skills, Roles and Responsibilities Audit - Impact

University of Reading

Identify training and development needs
eg. Mental Health First Aid training

Significant data and information to analyse and to enable us to develop more robust succession planning and therefore sustainability of our technical skills

Mapping age demographics and skills

University of York

"44% of technicians are providing personal support to those around them, with the vast majority (72%) of these including professional support for students."

89% engagement with survey

Grade vs gender, alignment with Athena Swan action plan



NTDC

Our Partner Affiliates



National
Technician
Development
Centre

PARTNER AFFILIATE



The University
Of
Sheffield.



NTDC

Benefits of becoming a Partner Affiliate

10% discount on all NTDC work including the toolkit

Use of CPD Central- online professional development tool

Free bespoke consultation for each tool in the toolkit

Tailored review of your technical workforce and future requirements

Promotion of technical events on the NTDC website, newsletters
Events, achievements and articles

National centre representation to attend/present at specific technician-led events

Listed as Partner Affiliate in NTDC communications and publicity materials.



C P D



CENTRAL

Setting the National Standard



NTDC

What is CPD Central?



- CPD Central is an online tool designed to enhance the standards of professionalism of technical staff and managers in Higher Education and industry.
- The NTDC, in collaboration with partners including the IST, have developed a bespoke CPD portal to provide a platform for easily recording professional development as well as standardising that CPD across partner organisations.
- Our CPD tool has been tested at several Higher Education Institutions around the UK.



CPD Software

LOG AND MANAGE YOUR CPD RECORD AND COMPLETE TASKS SET



TEMPLATE FOR NATIONAL STANDARDS



HIGHLY SECURE AND FULLY ENCRYPTED



TRANSFER CPD RECORDS TO OTHER ORGANISATIONS OR PERSONAL ACCOUNTS



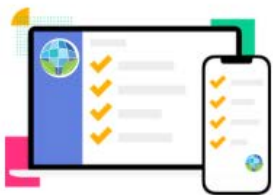
EASILY UPLOAD DOCUMENTS



ASSIGN USERS TO SUPERVISORS



SUPERVISORS CAN SET AND APPROVE TASKS



SUPERVISORS CAN CHECK CPD



DOWNLOAD YOUR RECORD IF YOU DECIDE TO LEAVE



- List CPD activities
- Encourage participants to reflect on learning activities
- Allow participants to express their experience in multiple formats
- Provide online training, assessment and online logging of such data
- Allow supervisors to focus effort on developing staff rather than administration
- Allow alignment with requirements of professional bodies



NTDC

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Partner Affiliate Event



NTDC PARTNER FORUM

Sheffield

