

## Question

What positive changes have happened because of Covid-19 which you may wish to keep going forward for the long term

20 Mins

**Feedback Twitter style** 😊 Type short comments into the “Chat box”

### **Summary:**

- The main themes that were highlighted were:
- Working from home has become acceptable and Technicians are trusted to do this.
- Technicians have had to adopt more flexible working practices and it's been harder for managers to refuse requests for this.
- Technicians are vital for providing both infrastructure and specialists services and their visibility has increased
- Technicians have been able to work more collaboratively
- The adoption of digital technologists has increased the access of technicians to events and also increased their engagement and participation at these events.

### **The “chat” as captured twitter style:**

Technicians are key to keeping everything running, Covid has increased visibility and recognition.

techs offering skills externally

Using Virtual Tools -Teams/Zoom

Trust to work from home!

stigma removed from WfH

Technicians taking the lead in health and safety and reinforcing safety culture

Flexibility of working; both on campus and in lab

Quality of participation in events better

Flexibility

Utilising Teams to simulate remote field work operation of equipment, and developing verbal communication skills.

Time benefits of attending events virtually (no travel)

More techs attend Zoom meetings than f2f

Employers are getting more value as the staff are delivering even more in COVID times

Flexible working, productivity, more lab space, less stress

Digital skills for technicians needs further support

Collaborative tools like Teams - Allowing techs from different sites to communicate and share documents

Blended approach to homeworking and working on site

Good practice and Problem solving

Technicians are vital

Visibility across technicians online of sharing ideas and grown

Efficient meetings, adapting and engaging with online technology better(?) work/home balance

Bringing people from across the UK together through online CPD and networking

Normalised opportunities for flexible working

virtual removes inhibitions to ask questions

Opening up labs, techs were our Rocks

Saving on transportation fare

Virtual platforms have allowed for greater engagement

Positives..... efficient use of time for meetings, awareness of modern comms, huge wave of trust in people working from home effectively, online learning availability

Expertise around covid safety risk assessments

Harder for managers to refuse flexible working requests

Technicians working across disciplines in a more collaborative way

Easier to network nationally via zoom/teams

Inclusive working, use of video conference, recognition of multi disciplinary role

Easier to collaborate as not restricted by location: new tools: Zoom, Teams etc.

Institution realised techs are highly capable and flexible

Much increased impetus to change as we had to encouraging change that we had been thinking about for too long

Flexible working has lead to greater innovation

Trust- allowing people to work flexibly

Downside has been that not everyone can work from home to do their job.

Techs can't really work from home

Ability to deploy techs into new and different roles on short term basis = new experiences

much more collaborating

Live streaming of physical demonstrations on site, to ensure close up views can be seen whilst maintaining social distancing

Easier conferencing/networking. Being able to make lots of new connections.

Trusting colleagues to work flexibly

Opens minds to possibilities of remote working with automation maybe?

f2f teaching - virtual streaming

Isolation of being furloughed may yet to be realised

Furlough - that unfortunately has been a bit of a sting in the tail

Zoom has given a voice to some elements of workforce who would not have had one previously.

Students do like present in person, but opportunities in remote learning have been massive